

QUALITY POLICY

The philosophy of PROEX Fire Protection, S.L. is to maintain a high standards in their work so that we can become the best collaborators of our clients, offering them fire protection equipment and services without errors, that allow for mutual benefit.

As a development of this quality policy and as part of our commitment to continuous improvement, we maintain a Quality Management System in accordance with the UNE-Standard EN-ISO-9001:2015, which allows us to maintain uniformity in the quality of all the work we do and provides us with mechanisms to correct and, above all, prevent defects.

Our QUALITY POLICY is based on:

- The implementation of a market-oriented strategy that allows us:
 - To continuously know the needs of our clients to provide them with the products and services demanded, collaborating with their plans of improvement and quality.
 - To meet the needs of our shareholders.
 - To be active members of the Balearic society, contributing to the development of the common welfare.
- Meeting the requirements, both customer's and legal or regulatory ones that apply to our activities of Sale, Maintenance, Removal and Recharge of fire-fighting equipment and of Sale and maintenance of equipped fire hydrants (BIES-hoses).
- Collaborating with our suppliers to ensure that the materials received correspond to the required quality and needs.
- Developing the spirit of teamwork among all staff, enhancing their involvement in processes.

PROEX Fire Protection, S.L., wants to direct its efforts by implementing its Quality Management System to meet the expectations and needs of our customers, and be able to ensure compliance with the official regulations on the work to be carried out.

This policy provides a frame of reference for setting quality objectives.

PROEX Protección Contra Incendios, S.L., believes that the continuous improvement of quality in the services it provides is an essential factor for its development, competitiveness and distinction in the market.

PROEX Management



22/03/2018