

PRIVACY POLICY

INFORMATION SECTION ON ARTICLES 13 AND 14 OF THE GDPR ON THE PROCESSING OF THE PERSONAL DATA OF INVOICES / ACCOUNTING

In accordance with the provisions of the General Data Protection Regulation GDPR EU 679/2016 and Organic Law 3/2018 of 5 December on Data Protection and Guarantee of Digital Rights, you are provided with the following information on how your personal data is processed:

RESPONSIBLE / MANAGER: PROEX PROTECCIÓN CONTRA INCENDIOS, S.L., Fiscal ID code: B07680127, Address: AVENIDA LLUC, Nº74, CP: 07300 INCA, Telephone: 971504339, Email address: info@proexpci.com.

PURPOSE: At PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. we process the information that you provide us with in order to prepare and produce the invoices for products and/or services and in order to comply with tax and accounting obligations. The personal data provided will be retained for the duration of the commercial relationship and as long as no request has been received to delete the same by the interested party, for a duration of 5 years from the last time you contract and/or purchase anything. In any event, your personal data will be retained while they remain useful for the purpose indicated, and in any event for the legally established periods and for the time needed to address any possible liabilities resulting from said processing.

LEGAL BASIS: Personal data processing is based on the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into the contract. We are also obliged to process your personal information to comply with a legal obligation that applies to the data controller, in accordance with the provisions of the General Data Protection Regulation GDPR EU 679/2016 (Art. 6.1. B. C) and Organic Law 3/2018 of 5 December on Data Protection and Guarantee of Digital Rights: (LOPDPGDD).

RECIPIENTS: No personal data will be shared with any third party not connected to the company, unless it is a legal requirement to do so. However, you are informed that third-party providers may have access to your personal data, as data processors, within the framework of the provision of a service for the Data Controller company. In addition to the above, the company may share or communicate personal data in order to meet its obligations with public administrations when required to do so by law. No data is expected to be transferred to third countries. No decisions will be made on the adequacy, guarantees, binding corporate standards or specific situations that apply.

RIGHTS: Interested parties have the right to obtain access to their personal information, as well as to request that any inaccurate data be rectified or, where appropriate, to request the removal of said data when, among other reasons, the information is no longer needed for the purposes for which it was obtained. In certain circumstances, interested parties may request that the processing of their data be limited, in which case we will only retain it for the purpose of filing or defending complaints. Additionally, and for purposes related to their particular situation, interested parties may oppose the processing of their data, in which case their personal information will no longer be processed for those purposes to which they have stated their opposition. When technically possible, the interested party may request the portability of their data to another Data Controller. To exercise these rights, in accordance with current legislation, the parties concerned may write to PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. at AVENIDA LLUC, Nº74, CP: 07300 INCA, enclosing a copy of a document accrediting their identity (national identity document), or email info@proexpci.com. You have the right to file a complaint with the Regulatory Authority: The Spanish Agency for Data Protection (www.agpd.es). Origin of personal data: the data subject.

1.1. In accordance with the provisions of the General Data Protection Regulation GDPR EU 679/2016 and Organic Law 3/2018 of 5 December on Data Protection and Guarantee of Digital Rights, you are provided with the following information on how your personal data is processed: **RESPONSIBLE / MANAGER:** PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. - Fiscal ID code: B07680127 Address: AVENIDA LLUC, Nº74, CP: 07300 INCA Telephone: 971504339 Email address: info@proexpci.com. **PURPOSE:** We at PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. process the information that you provide us with in order to provide the services and/or sell the products that you have contracted through our website and to manage the sending of information and commercial research. We will develop a commercial profile based on the information provided in order to be able to offer you our services in accordance with your interests. No automated decisions will be made based on this profile. The personal data provided will be retained for the duration of the commercial relationship and as long as no request has been received to delete the same by the interested party, for a duration of 5 years from the last time you contract and/or

purchase anything. In any event, your personal data will be retained while they remain useful for the purpose indicated, and in any event for the legally established periods and for the time needed to address any possible liabilities resulting from said processing. LEGAL BASIS: Personal data processing is based on the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into the contract, and in any event you have given your consent for your personal information to be processed for one or more specific purposes, in accordance with the provisions of the GDPR EU 679/2016 (ART. 6.1. A. B) and Organic Law 3/2018 of 5 December (Data Protection and Guarantee of Digital Rights: LOPDPGDD). Articles 20 and 21 of the Information Society Services Act 34/2002, for the use of telecommunications to send commercial offers, shall apply. While the prospective offer of products and services is based on the consent you are requested to provide, the withdrawal of this consent will not condition the contract for the purchase of any product and/or service under any circumstances. The personal data must be provided, otherwise the service requested cannot be provided and/or the product sold and/or the requested offer cannot be provided and the sending out of commercial information cannot be managed. RECIPIENTS: No personal data will be shared with any third party not connected to the company, unless it is a legal requirement to do so. However, you are informed that third-party providers may have access to your personal data, as data processors, within the framework of the provision of a service for the Data Controller company. In addition to the above, the company may share or communicate personal data in order to meet its obligations with public administrations when required to do so by law. No data is expected to be transferred to third countries. No decisions will be made on the adequacy, guarantees, binding corporate standards or specific situations that apply. RIGHTS: Interested parties have the right to obtain access to their personal information, as well as to request that any inaccurate data be rectified or, where appropriate, to request the removal of said data when, among other reasons, the information is no longer needed for the purposes for which it was obtained. In certain circumstances, interested parties may request that the processing of their data be limited, in which case we will only retain it for the purpose of filing or defending complaints. Additionally, and for purposes related to their particular situation, interested parties may oppose the processing of their data, in which case their personal information will no longer be processed for those purposes to which they have stated their opposition. When technically possible, the interested party may request the portability of their data to another Data Controller. To exercise these rights, in accordance with current legislation, interested parties may write to the postal address of PROEX PROTECCIÓN CONTRA INCENDIOS, S.L., enclosing a copy of a document accrediting their identity (national identity document). You have the right to file a complaint with the Regulatory Authority: The Spanish Agency for Data Protection (www.agpd.es). Origin of personal data: the data subject.

1.2 The client expressly accepts the inclusion of the personal data collected while browsing the website or provided by filling in any form, as well as any obtained as a result of any possible commercial relationship in the automated personal data files mentioned in the first paragraph. During the data collection process as well as on each part of the website where personal data may be requested, the client will be informed, either through a hyperlink, or through the inclusion of appropriate reminders on the form itself, of whether it is mandatory to collect such personal data or not. Any client who chooses to register on our company's website will be asked to provide the personal data necessary for the purposes of the requested service, namely the provision of the services and/or sale of products offered on the website.

1.3. Clients/users may exercise the rights recognised in Articles 15 to 21 of Regulation (EU) No 2016/679, and particularly the rights of access, rectification, deletion, restricted processing, data portability, opposition and automated individual decisions, whenever appropriate, in relation to the data collected as provided for in the previous section. The rights referred to in the preceding paragraph may be exercised by each client through a form for the exercise of said rights that can be requested by email. Completed and signed requests should be sent by post to the following address: PROEX PROTECCIÓN CONTRA INCENDIOS, S.L., with address at AVENIDA LLUC, Nº74 07300 INCA, BALEARES, including a photocopy of the client's national identity document in both cases.

1.4. PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. informs you that, if a CUSTOMER wishes to register on the Website, he or she will be asked to provide a series of personal data, which it is mandatory to provide. Therefore, if this personal data is not provided, the User will not be able to register on the PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. Website. All Users/Customers are obliged to guarantee that all information provided is accurate and up to date. The registration forms, where the personal data is collected, indicate the various fields that are mandatory for the User to be able to register.

1.5. The main purpose of the automated processing to which all personal information collected is subjected as a result of the request, use, contracting of any product or service or any transaction or operation that is performed through this website is the maintenance of the contractual relationship with the owner of this website.

1.6. You authorise the sending of advertising about our services and products. Your personal data will be used to manage the sending of advertising through traditional or electronic means. Any email addresses and personal information you provide us with through the contact form on the website will be used exclusively to deal with any queries you send us through the same. The provisions of Article 22.1 and 22.2 of Law 34/2002 dated 11 July, regulating information society and electronic commerce services, which is amended pursuant to Art. 4 of Royal Decree-Law 13/2012, regarding the use and processing of your personal data is applicable in order to manage the sending of advertising.

1.7. The company guarantees the confidentiality of personal data. However, the Company and/or the Entity shall provide the competent authorities with any personal data and any other information that is in its possession or that is accessible through its systems and is required in accordance with the laws and regulations applicable to the case. Personal data may be stored in the files owned by PROEX PROTECCIÓN CONTRA INCENDIOS, S.L., even following the termination of the relations formalised through the company's website, exclusively for the purposes listed above and during the legally established time frames available to the administrative or judicial authorities in all cases.

COOKIES POLICY

The company PROEX PROTECCIÓN CONTRA INCENDIOS, S.L., with tax ID: B07680127, with address at CALLE: AVENIDA LLUC, Nº74 07300 INCA, BALEARES, email address: info@proexpci.com and website: www.proexpci.com, expressly informs users that in accordance with Art. 22.2 of Law 34/2002, dated 11 July regulating information society and electronic commerce services (LSSI), this website uses 'cookies' in order to provide a better service and provide you with a better browsing experience.

In this 'cookies' policy you will find the description and purpose of each of the 'cookies' used, as well as its name, the sending server, its expiration and information on how to verify if there is an international transfer of data.

We want to inform you clearly and precisely about the 'cookies' we use, detailing below; what is a 'cookie', what is it for, what types of 'cookies' we use, what is their purpose and how you can configure or disable them if you wish.

What is a 'cookie'? A 'cookie' is a file that is downloaded on websites and is sent from certain websites to the browser, and that are stored on the user's computer, which may be a personal computer, a mobile phone, tablet, etc. These files enable the website to remember information about your visit, such as language and favourites, which enables you to retrieve information about the browsing made from your computer, which is intended to facilitate your next visit and to make the site more useful thanks to the customisation of its content.

How are 'cookies' used? By browsing this website, users are agreeing to the installation of 'cookies' on their computer and that allow us to find out the following information:

Recognize you as a user. Obtain information about your browsing habits. Customize the way content is displayed. - Statistical information about the use of the website.

- The user's log-in to keep the session open on the website.
- The preferred website format for access from mobile devices.
- The most recent searches made on the services on the website and customisation data for these services.
- Information about advertisements that users are displayed.
- Information from surveys that users have taken part in.
- Data on the connection with social networks for users who access through their Facebook or Twitter accounts.

Below, you can find a classification of the 'cookies' that exist and may be used on our website, taking into account that the same 'cookie' may be included in more than one category.

Types of 'cookies':

A.-Types of cookies according to the period of time they remain activated. Depending on the period of time that they remain activated in the terminal equipment, this website can use both temporary session cookies and permanent cookies.

1.- Session 'cookies': session 'cookies' store data only while the user accesses the web. They are usually used to store information that only interests to keep for the provision of the service requested by the user on a single occasion and disappear at the end of the session.

2.- Persistent / Permanent 'Cookies': permanent 'cookies' store the data in the terminal so that they are accessed and used in more than one session. The data that is still stored in the terminal can be accessed and processed during a period defined by the person responsible for the cookie and which can last from a few minutes to several years.

B.-Types of cookies according to their purpose. According to the purpose for which the data obtained through the 'cookies' is processed, the website may use:

1. Strictly necessary 'cookies' - Strictly necessary 'cookies' are absolutely essential for the website to function properly. This category only includes 'cookies' that guarantee basic functionalities and security features of the website. These 'cookies' do not store any personal information.

2.-Technical 'cookies'. These are any that allow users to browse a website, platform or application and the use of different options or services that exist therein, such as to monitor traffic and communication of data, identify the log-in session, allow parties to have restricted access, remind users of the elements that make up an order, complete the purchase process of an order, perform a request for registration or participation in an event, use security elements while browsing, store content for the broadcasting of videos or sound or share content through social networks, etc.

3.-Customisation 'cookies'. These are any that allow users to access the service with certain general predefined characteristics according to a set of criteria on users' computers, such as the language, the type of browser used to access the service, the geo-localisation of the computer and the regional configuration from which you access the service.

4.- Strictly necessary 'cookies' - Strictly necessary 'cookies' are absolutely essential for the website to function properly. This category only includes 'cookies' that guarantee basic functionalities and security features of the website. These 'cookies' do not store any personal information.

5.-Behavioural advertising 'cookies'. These allow the advertising space that may be included by the publisher on a website, application or platform from which the requested service is provided to be managed in the most efficient manner possible. These cookies store information on user behaviour obtained through continued observation of their browsing habits, allowing the development of a specific profile to display advertising based on the same.

C.- Types of cookies according to the entity that manages them. Depending on who is the entity that manages the computer or domain from which cookies are sent and treats the data obtained, we can distinguish:

1.- Own/First-party cookies : are understood to be any that are sent to a user's computer from a device or domain managed by the publisher itself and from which the service requested is provided to the User.

2.- Third-party cookies. These are any that are sent to users' computers from a device or domain that is not operated by the publisher, but by another entity that processes the data obtained through the cookies. Third-party 'cookies' can be installed on certain websites that allow the services offered to be managed and improved. These may be Google Analytics, and Comscore statistical services.

Users expressly agree to use 'cookies' when browsing or using our services. However, users can opt to prevent the generation of 'cookies' and their removal by selecting the corresponding option on their browser. Certain services or functionalities of the website may not be available if you block the use of 'cookies' on your browser.

When browsing or using our services, the user expressly accepts our use of 'cookies'. However, the user has the option of preventing the generation of 'cookies' and their elimination by selecting the corresponding option in their browser. If you block the use of 'cookies' in your browser, it is possible that some services or functionalities of the website are not available.

The Entity uses the following 'cookies' on this website for the purposes set out below:

FIRST PARTY COOKIES

CookieID (ID of the cookie and how it appears in the browser cache)	Type (first-party or third-party)	Expiry (Expiry date of the cookie once installed)	Domain (The domain that the cookie is linked to)	Description (Function and purpose of the cookie)
catAccCookies	First Party Cookies	Persistent cookie	www.proexpci.com	ESSENTIAL
ARRAffinity	First Party Cookies	Session cookie	www.proexpci.com	ESSENTIAL
pll_language	First Party Cookies	Persistent cookie	www.proexpci.com	ESSENTIAL

THIRD-PARTY COOKIES GOOGLE

CookieID (ID of the cookie and how it appears in the browser cache)	Type (first-party or third-party)	Expiry (Expiry/Duration date of the cookie once installed)	Domain (The domain that the cookie is linked to)	Description (Function and purpose of the cookie)
1PJAR	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 1 month	.google.com	ANALYSIS COOKIES
CONSENT	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 20 years	.google.com	TECHNICAL COOKIES.
_APISID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	ANALYSIS COOKIES
_NID	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 6 months	.google.com	CUSTOMISATION 'COOKIES'
_SID _HSID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	TECHNICAL COOKIES.
_SSID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years.	.google.com	ANALYSIS COOKIES

_NID_SID	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 6 months	.google.com	ADVERTISING COOKIES.
_ANID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 1 year.	.google.com	ADVERTISING COOKIES.
_SIDCC	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 3 months	.google.com	ANALYSIS COOKIES
SEARCH_SAMESITE	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 6 months	.google.com	TECHNICAL COOKIES.
_SID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	ANALYSIS COOKIES
_SAPISID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	ANALYSIS COOKIES
_OTZ	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 1 month	.google.com	ADVERTISING COOKIES.
_OGPC	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 1 month	.google.com	ANALYSIS COOKIES
__Secure-3PAPISID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years.	.google.com	ADVERTISING COOKIES.
__Secure-3PSID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	ADVERTISING COOKIES.
__Secure-3PSIDCC	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years.	.google.com	ADVERTISING COOKIES.
__Secure-APISID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	ADVERTISING COOKIES.
__Secure-HSID	-Third-Party. - Supplier Google	Persistent cookieExpiry /Duration: 2 years	.google.com	ADVERTISING COOKIES.

__Secure-SSID	-Third-Party. - Supplier Google	Persistent cookie. Expiry /Duration: 6 months	<u>.google.com</u>	ADVERTISING COOKIES.
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'Cookies' do not contain information that allows them, by themselves, to identify a specific user. Regarding us, the information obtained can only be associated with a specific user if that user is identified on the web. If so, such data will be treated in accordance with the privacy policy of the Web, complying at all times with the requirements of current regulations on the protection of personal data. The affected users may exercise at any time their right to access, rectify and delete the data, as well as other rights as explained in the aforementioned privacy policy. For more information you must access our Data Protection Policy.

The 'cookies' will be used solely and exclusively for the necessary time, to fulfill the purposes for which it has been indicated in each cookie. In relation to third-party cookies, the retention periods can be consulted in the privacy policies and 'cookies' policies of the third parties. Once the 'cookie' has expired, it can be renewed if the user accepts its use again.

You can find out about transfers to third countries that, where appropriate, are made by the third parties identified in this 'cookie' policy in their corresponding policies.

How is authorisation given to the company for the use of cookies on this website?

With regard to the use of cookies on this website described in the previous section, as a user you authorise and gives consent for their use in the following way: When you access any website, a message will appear indicating that the website of PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. uses cookies, and that you may accept or reject their use by configuring your browser settings. If you do not configure your browser settings to ensure that cookies are not activated, when browsing the website of PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. and using its services you accept the use made of these cookies.

How is consent withdrawn for the use of cookies on this website?

As a user you have the option to not give your consent for the use of cookies at any time through your web browser, and can allow, block or delete cookies installed on your system by configuring the options of the web browser that you use on your device (computer, mobile, tablet). You can allow or block 'cookies', as well as delete your browsing data (including 'cookies') from the browser you use. Consult the options and instructions offered by your browser for this. Keep in mind that if you accept third-party 'cookies', you must delete them from the browser option.

Without enabling the necessary and technical 'cookies' described in this 'cookie' policy, some services or functionalities of the website may not be available.

If cookies are not activated as described above, the web services indicated will not be provided.

The following links explain how to carry out this process for the main web browsers:

Chrome: <http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647>

Explorer: <https://support.microsoft.com/es-es/kb/278835>

Firefox: <http://support.mozilla.org/es/kb/habilitar-y-deshabilitar-cookies-que-los-sitios-we>

Safari: https://support.apple.com/kb/PH17191?locale=es_ES

Updating the cookies policy

The company PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. will update this policy when necessary, either because of a regulation requiring it to do so, or because it has removed certain cookies, or is using new cookies. Any modification of these terms and conditions will be published on this website.

Once you have been informed of the new terms and conditions, and these have been made available to you by publishing them on this website, the new cookies policy will apply and automatically replace the previous policy.

If you have any queries about this cookies policy, you can contact the company PROEX PROTECCIÓN CONTRA INCENDIOS, S.L. by emailing info@proexpci.com.